

# Simplified claims settlement process for claims arising due to Cyclone Tauktae and Yaas in various parts of India

Max Life Insurance offers heartfelt condolences to all the people affected by recent Cyclone Tauktae and Yaas in various parts of India. To provide support in these difficult and trying times, Max Life has set up Special Claims Helpdesks to expedite claim settlement process for affected people.

## The death claims requirements have been simplified and are as follows:

- Any evidence of death/missing of life insured issued by State government/Designated district officials / hospital authorities / municipal record
- Claimant Statement (with Bank passbook copy or cancelled cheque of claimant)
- Photo ID Proof of Claimant.

Claimants can contact following state nodal officials or contact Gurgaon head office to intimate a claim or for any support required as per details given below:

#### **State Nodal Officer – Gujrat:**

Ms Rachana Bharaj, Email at <u>Rachna.Bharaj@maxlifeinsurance.com</u>
 Office Address – Max Life Insurance Co Ltd. 8th Floor, Rembrandt Building, C.G.Road, Ahmedabad - 400 093. Phone - 079- 66116322

#### State Nodal Officer - Mumbai & Goa:

Mr Mayur Ashok Pandit, Email at <u>Mayur.Pandit@maxlifeinsurance.com</u>
 Office Address – Max Life Insurance Co. Ltd. 2nd Floor, Baba House, M.V. Road, Chakala,
 Opp. Cinemax Theatre, Andheri (E), Mumbai – 400093 Tel -022-61797546

## State Nodal Officer - Maharashtra (other than Mumbai):

Ms Reenaz Shaikh, Email at reenaz.shaikh@maxlifeinsurance.com
 Office Address – Max Life Insurance Co Ltd. 4th floor, City Mall Building,
 Ganeshkhind Road,Next to NIC Building, Pune-411007. Maharashtra, Phone - 020-66241473

#### State Nodal Officer - Odisha:

Mr Kishore Chandra Sahoo, Email at <u>Kishore.Sahoo@maxlifeinsurance.com</u>
 Office Address – Max Life Insurance Co Ltd. 1st Floor, Above Reliance Fresh,
 Hotel Crystal Complex Plot # D, H B Colony, Baramunda, Bhubaneshwar, Odisha, 751003
 Phone # 0674-6612212

## State Nodal Officer - West Bengal:

Mr Sitesh Ghosal, Email at <u>Sitesh.Ghosal@maxlifeinsurance.com</u>
 Office Address – Max Life Insurance Co Ltd. N 36 Sahid Kudiram Sarani, City Center, Durgapur -713216. West Bengal, Phone - 9332083577





## **Central Nodal Officer – Gurgaon head office:**

- Mr. Syeed Mumtaz, Email at <u>syeed.mumtaz1@maxlifeinsurance.com</u> or call at 70047 64367 OR 0124 – 4219090 Extn # 9699
- Mr. Ashish Singh, Email at <u>ashish.singh7@maxlifeinsurance.com</u>
  Office Address Max Life Insurance Co Ltd. 2nd Floor, Operations Centre, 90-A, Udyog Vihar, Sector-18, Gurugram- 122 015, Haryana.

Due to Covid 19 pandemic related impact, we are also accepting Claim information online <a href="https://www.maxlifeinsurance.com/customer-service/request-claim.html">https://www.maxlifeinsurance.com/customer-service/request-claim.html</a>

or email at <a href="mailto:claims.support@maxlifeinsurance.com">claims.support@maxlifeinsurance.com</a>. In case courier services/postal services are impacted, we will be sharing communications through SMS and email to keep you updated on the status of your claim.

